UK Health Security Agency

Culture Collections

Operated by UK Health Security Agency

CONTROLLED DOCUMENT

CULTURE COLLECTIONS QUALITY POLICY

Culture Collections is part of the wider organisation of the UK Health Security Agency (UKHSA), which is an Executive Agency of the Department of Health and Social Care. It operates four collections that together make up a bio resource which contributes to the UKHSA goal of health protection.

In addition, Culture Collections supports the Biobank & Archiving Unit, Colindale.

Culture Collections is committed to providing quality products and services to our customers and it is our policy to:

- continually develop and improve the effectiveness of its Quality Management System;
- ensure that all personnel are competent, familiarise themselves with the quality documentation and implement these policies and procedures in their work;
- commit to providing products and services that meet customers' needs and requirements;
- commit to compliance with the relevant quality standards and legislation, including ISO 9001:2015, ISO/IEC 17025:2017 and HTA regulations (2004).

Date: 19 November 2026

Signed:

Pratima Mahajan, Lead Quality Assurance Manager, Culture Collections