



UK Health
Security
Agency



CULTURE COLLECTIONS QUALITY POLICY

Culture Collections is part of the wider organisation of the UK Health Security Agency (UKHSA), which is an Executive Agency of the Department of Health and Social Care. It operates four collections that together make up a bio resource which contributes to the UKHSA goal of health protection.

Culture Collections is committed to providing quality products and services to our customers and it is our policy to:

- continually develop and improve the effectiveness of its Quality Management System;
- ensure that all personnel are competent, familiarise themselves with the quality documentation and implement these policies and procedures in their work;
- committed to providing products and services that meet customers' needs and requirements;
- committed to compliance with the relevant quality standards and legislation, including ISO 9001:2015 and ISO/IEC 17025:2017.

Date:.....1 October 2021.....

Signed:.....*P Bailey*.....

Pamela Bailey, Lead Quality Assurance Manager, Culture Collections